



DUBAI OPERA

## Technical Operations Manager

### JOB ROLE SUMMARY

This position is responsible for leading the Technical Services team to deliver safe and efficient delivery productions, events and venues which support the artistic vision and the strategic goals of Dubai Opera. This role is responsible for providing leadership and effectively managing the team providing guidance, direction and mentoring with an emphasis on leading the team's work to achieve the highest standards. This position is responsible for overseeing the Technical Services team's budget, finances, workforce planning, performance management, training, charging and contracting.

### KEY ACCOUNTABILITIES

- Ensure that the Dubai Opera has the necessary technical support to enable any creative teams whether they be touring, visiting productions, events or in-house productions are fully realized enabling fulfilment of the Dubai Opera's vision and artistic aims.
- Through a structured management team ensure that the Dubai's Opera productions and events are well planned, budgeted, implemented and monitored to ensure the highest quality of world-class production values.
- Be an integral manager of the Dubai Opera's operations management and contribute to the strategic direction of the departments.
- Ensure that the recruitment, employment, and working practices and procedures of technical and production staff are within Dubai Opera's or current Emaar procedures.
- Ensure the highest level of health and safety management in technical and production operations and ensure that all staff are adequately trained.
- Ensure that training courses are instigated and followed through to completion along agreed training courses and curriculum.
- Manage technical provision for all work, any hires or co-produced Dubai Opera productions which we may enter into with other companies or promoters.
- Provide technical support for Dubai Opera events and exhibitions across all performing and events spaces.
- Oversee the maintenance and any throughput of work in technical areas during any closed periods within the yearly schedule.
- Lead on negotiations and consultations with employees regarding technical matters.
- Provide leadership to producers and technical teams, ensuring sufficient direction, support, performance management and development for direct reports.

### QUALIFICATIONS, SKILLS & EXPERIENCE

- Have a local or internationally recognized professional qualification in the specific field / skill base of technical theatre / production /stage with a strong knowledge of costume wigs and make-up practices.
- At least 10-years proven professional work experience in the specific fields of lighting, stage, sound or stage management with a strong knowledge of costume wigs and make-up practices.
- Additionally, have worked professionally for at least 5-years in a middle management role in these specific fields in a large theatrical /events venue.
- An excellent & proven track record for the throughput in Technical / production management for a theatrical /events venue, international touring and its requirements in a receiving or repertoire venue primarily for the staging of productions and events.
- Have a local or internationally recognised professional qualification in the specific field / skill base of technical theatre / production /stage with a strong knowledge of costume wigs and make-up practices.
- Excellent technical skills with a thorough understanding of current and future equipment needs and systems across all the main areas of technical theatre operations.
- Excellent understanding of the work and operations in staging, lighting, sound, broadcast, AV, production management, production workshops, wardrobe departments, stage management, transport, logistics and storage.
- Clear and well established understanding of the artistic aims and objectives of artistic companies.

